



WARRANTY CLAIM

CLAIM DATE:

A. CUSTOMER INFORMATION

CUSTOMER NAME:
ADDRESS CITY
STATE AND ZIP PHONE
EMAIL

B. PRODUCT INFORMATION

ALUMINUM COLOR PANEL COLOR
DATE OF PURCHASE DATE OF INSTALLATION

C. WARRANTY INFORMATION

DESCRIPTION OF DEFECT

*Customer must submit at least two photos to accompany a detailed description of the defect. Please send 1-2 photos that is close up of the concerned area, and 1 photo of your whole BrightCovers system.

D. POLICY AND PROCEDURE

Once BRIGHTCOVERS™ receives the Warranty Claim Form, BRIGHTCOVERS™ will determine whether the defect is covered by the warranty. BRIGHTCOVERS™ will submit a response to the customer with the warranty determination. If the defect is covered by the warranty, BRIGHTCOVERS™ will remedy the defect within two hundred and forty (240) days of the receipt of notice of the claim. If the defect is not covered by the warranty, BRIGHTCOVERS™ will provide a written estimate of the cost to service and repair/replace the defect.

SUBMIT WARRANTY CLAIMS AND PHOTOS TO:

Orders@BrightCovers.com

OR MAIL TO:

BrightCovers

ATTN: WARRANTY CLAIM DEPT.

3453 W. 140th St.

Cleveland, OH 44111