



Bright New Year - January 2021

Curt's Corner

Hello, and Welcome to 2021!!!

I did not receive much response from last month's Curt's Corner, so we moved this section to the beginning of our monthly newsletter. Please take time every month to read and act upon the guidance and direction provided so we can continue to learn, grow and succeed together.

In the December newsletter I challenged you to reflect upon your Accomplishments from 2020, and areas that need Improvement in 2021...Did you complete this exercise? If not, take time today to reflect and write down two/three things you Accomplished in 2020, and two/three things that you plan to Improve in 2021. Your manager will ask for this information at your annual review.

We have built and will continue to build great teams. I appreciate your efforts; we are most fortunate to be entering 2021 with you as a part of our growing team.

This month we start a new chapter with the same fundamental goals: work hard, work smart, and improve how we operate as a team. We are getting better every day but there is room to improve.

2021 is going to be our best year yet...LET'S GO!!!!



2021 BrightCovers' Holidays

Regular full-time employees are entitled to the following paid holidays observed by BrightCovers :

New Years' Day - Friday, January 1st, 2021

Memorial Day - Monday, May 31st

Independence Day - Monday, July 5th

Labor Day - Monday, September 6th
Veteran's Day - Thursday, November 11th
Thanksgiving - Thursday, November 25th
Christmas - Friday, December 24th

Please connect with your Direct Supervisor to see how these may effect your department.

Employee Spotlight :
Katie Lampros
Operations Associate

Favorite Food:

Indian! But has to be SUPER spicy!

Favorite Band / Genre of Music:

Reggaeton and Hip Hop

Favorite Movie:

Disney's The Kid

What is your Favorite part of working at BC?

Working from home!

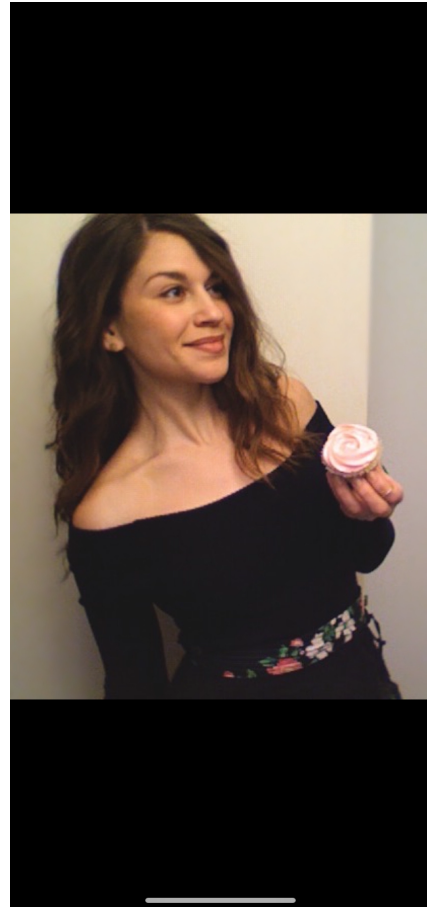
What do you do when you are not at BC?

Bake, dance, hike, travel and currently completing coursework in Ayurveda, Natural Medicine and Herbalism.

What would you like BC to know about you?

I started a baking company in 2015 and I specialize in making old-fashioned desserts for people with dietary restrictions. I also LOVE to travel. To date I have been to almost 20 countries and 4 different continents and spent 3 years living in Sydney, Australia. It's my dream to move back there!

If you would like to be considered for an upcoming Employee Spotlight, or add content to an upcoming newsletter with approval, please email Marketing@BrightCovers.com.



"Beautiful Product / Beautiful Installation"



Congrats to the team of :

Installers : Will / Rob / Kaleb
 Design Consultant : Steve Joslin
 Scheduling : Samantha Mellon

Rick Jackson left stellar reviews on multiple review sites and social platforms.

“From start to a finished deck cover, I am 100% satisfied. Started with sales, all questions were answered, and all the install plans were set. Then a week later follow up with checking measurement and any other questions. The installers (three of them) Stared with a curtesy call with a time of arrival. They worked well together very professional. Beautiful product and a beautiful installation. Thank you all at Bright Covers.” – Rick Jackson

A recruitment banner for Bright Covers. At the top center is the logo for Bright Covers™ with the tagline "The future is Bright." Below the logo is a large orange banner with the text "NOW HIRING" in white, bold, capital letters. Underneath this banner, the text "WE ARE NOW HIRING" is written in white, bold, capital letters. Below that, a list of job roles is presented in two rows: "SKILLED TRADESMAN ROOFERS REMODELERS" and "SALES CARPENTERS GLAZERS". Underneath the list is the text "JOIN OUR TEAM" in white, bold, capital letters. At the bottom, it says "Submit Resumes to: Resumes@BrightCovers.com". The entire banner has a green background.

Growing Opportunities

We are excited to announce we've added several team members and promoted several others in the last month.

Congrats to **Jessica Santiago** for being promoted to Marketing Manager. Whose primary duties will include leading our scheduling department and collecting / creating content for all our marketing outlets.

Congrats to **Mike Ciccotti** for being promoted to Design Lead. Whose primary duties will include remeasures and consulting on design training / compliance for all departments.

Congrats to **Katie Lampros**, you may know her from January 2021's Employee Spotlight, for being promoted to Operations Associate. Whose primary duties will include assisting in operations and ensuring positive customer experience throughout our sales cycle.

New Team Members :

Alan Miller - Design Consultant
Christina Schenkelberg - Marketing Associate
Frank Vogel - Production Associate
And welcome back : Tyler Willins - Installation

However, we are not done!

We are immediately and urgently hiring for all positions in all markets across BrightCovers.

Open Positions include : Scheduling, Sales, Office & Operations Support, Production, and Installation, in PA, MI, OH, TN, and GA.

If you know of any candidates who may be a great fit, please send their information to Apply@BrightCovers.com

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